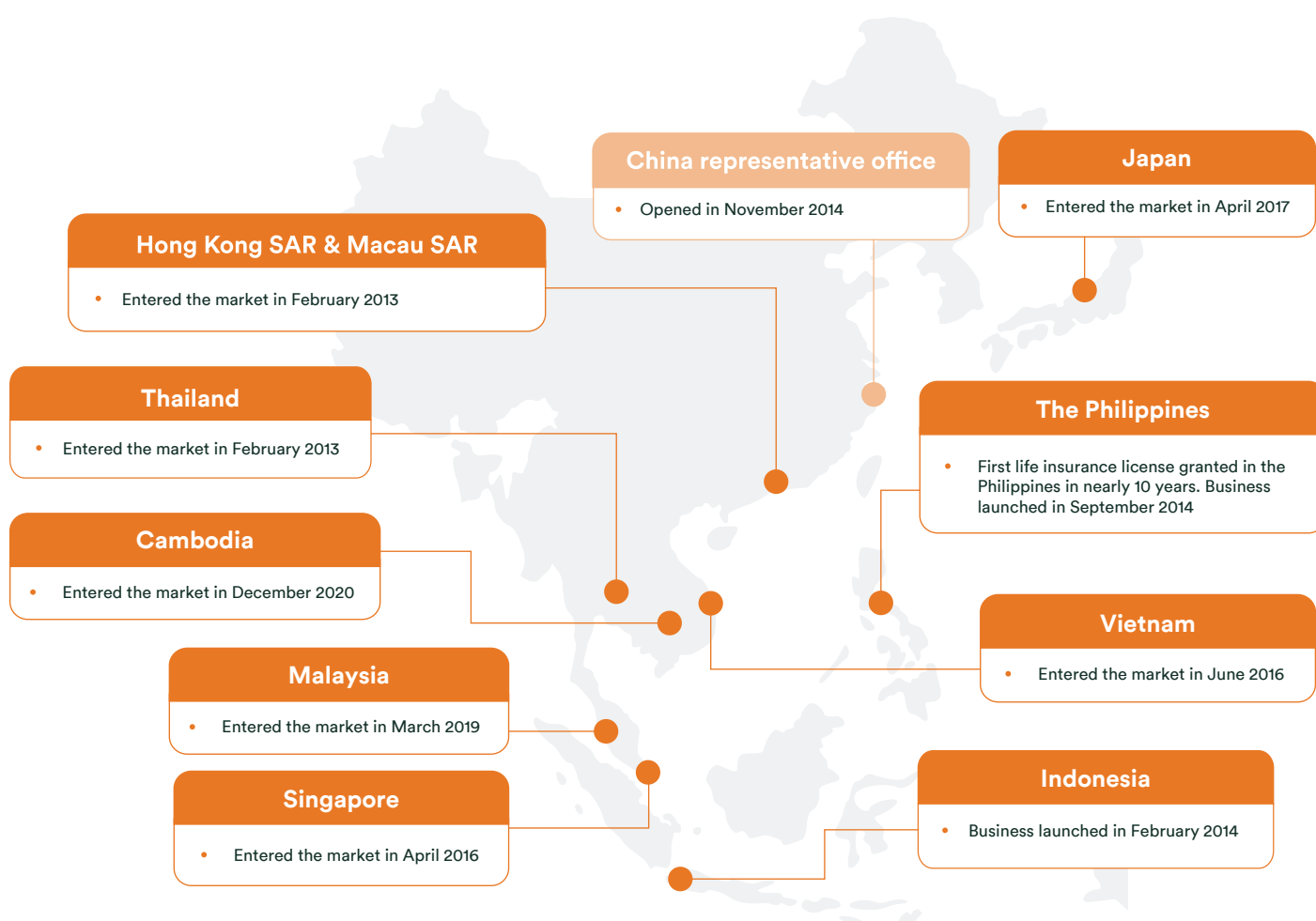


FWD Philippines Factsheet

as of June 2022

About FWD Group

- FWD spans Hong Kong SAR & Macau SAR, Thailand, Indonesia, the Philippines, Singapore, Vietnam, Japan, Malaysia and Cambodia.
- We focus on creating fresh customer experiences, and making the insurance journey simpler, faster and smoother, with innovative propositions and easy-to-understand products supported by digital technology.
- Through our customer-led approach, FWD is committed to changing the way people feel about insurance.
- Established in Asia in 2013, FWD is a pan-Asian life insurance business with more than 10 million customers across 10 markets. FWD is the primary insurance business of investment group, Pacific Century Group (PCG).



We are a different kind of insurer

FWD Life Insurance Corporation (FWD Life Insurance) launched its commercial operations in September 2014. As of end-2021, FWD Life Insurance ranks 3rd and 5th in terms of Paid-up Capital¹ and Total Premium Income², respectively.

FWD Life Insurance is a pan-Asian life insurance business with approximately 10 million customers across 10 markets, including some of the fastest growing insurance markets in the world. In the Philippines, FWD Life Insurance has 18 business hubs located in key cities nationwide, with its headquarters in Bonifacio Global City in Taguig.

For more information, please visit fwd.com.ph.

¹ www.insurance.gov.ph > Statistics > Life > 2021 > Based on Paid-Up Capital

² www.insurance.gov.ph > Statistics > Life > 2021 > Based on Total Premium Income



FWD Life Insurance key milestones

- September 2014**
Began operations with two products: All Set, a single-pay insurance plan, and Set for Life, a regular-pay insurance plan with optional premium benefits
- February 2015**
Launched strategic bancassurance partnership with Security Bank Corporation
- June 2016**
Signed a three-year partnership with the Philippine Basketball Association
- July 2016**
Former Central Bank Governor and Philippine Ambassador to the USA, Jose Cuisia, Jr., joined FWD Life Insurance Board as Non-Executive Director and Special Advisor
- March 2017**
Launched Set for Health, a comprehensive plan against critical illness with a unique feature that rewards customers with 100% refund of their total premium payments if they never make a major critical illness claim by age 75
- October 2017**
Launched US Dollar All Set Higher, a dollar-based single-payment insurance plan
- December 2017**
Became the first insurer in the Philippines to offer a 24/7 support hotline and live chat
- January 2018**
Appointed former Central Bank Governor and Philippine Ambassador to the USA, Jose Cuisia, Jr., as FWD Philippines Chairman of the Board
- August 2018**
Launched Set for Tomorrow, a series of customizable life term protection plans
- November 2018**
Launched FWD Tapp, a mobile app that allows customers to manage their policies, funds and claims easily
- May 2019**
Signed a three-year renewal partnership with the Philippine Basketball Association
- September 2019**
Launched partnership with Intellicare and Aventus to offer individual and group insurance plans through their various channels
- November 2019**
Launched FWD online shop, a direct-to-consumer platform for digital protection plans that consumers can buy in minutes
- December 2019**
Launched FWD's chatbot Enzo, with the capability to respond to product inquiries and offer product recommendations tailored to customers' financial goals

Unveiled the newly renamed FWD - Muntinlupa - Cavite Expressway (FWD - MCX)
- March 2020**
Provided FWD COVID-19 Ready, a special coverage for customers diagnosed with COVID-19 virus
- April 2020**
Announced FWD COVID-19 Assist, an enhanced special coverage against COVID-19 for customers, medical and health care workers
- July 2020**
Launched FWD flagship store in Lazada
- September 2020**
Launched new protection add-ons to enable customers to personalize extra coverage they need
- December 2020**
Ranked 4th among life insurers in the Philippines based on New Business Annual Premium Equivalent

Announced partnership with The Medical City that seeks to enable more Filipinos to live their best life
- January 2021**
Launched 3-in-1 Protection Bundle, a harmonized insurance package that combines three digital products into one
- February 2021**
Launched Babyproof, the first life and investment protection plan designed to set up babies for success

Introduced two new funds to help Filipinos grow their wealth amidst a dynamic economic landscape: FWD Global Good ESG Fund and FWD Diversity Fund
- March 2021**
Enabled customers to buy insurance gift for their loved ones via FWD Online Shop

Announced partnership with Cebuana Lhuillier for nationwide protection and financial inclusion
- May 2021**
Launched FWD Family Hero, a life insurance plan with built-in investment designed for OFW families
- August 2021**
Announced the inclusion of COVID-19-related coverage reward in digital products: KanMend, KanLive, and KanGuard
- October 2021**
Launched FWD Manifest, an insurance and investment product that protects and rewards customers for investing more for a longer period
- November 2021**
Introduced FWD Health & Wellbeing, a health protection portfolio that promotes a holistic approach to a joyful, better quality of life
- April 2022**
Launched FWD Vibrant, a complete critical illness protection plan that covers you from health screening to recovery

FWD Life Insurance Board of Directors



Binayak Dutta
Non-Executive Director

Adrian O'Connor
Non-Executive Director

Ken Lau
Non-Executive Director

Li Hao Zhuang
Executive Director

Amb. Jose Cuisia, Jr.
Chairman

Atty. Lilia De Lima
Independent Director

Atty. Leo Dominguez
Independent Director

Antonio De Rosas
Independent Director